

Virtual LOTO/Confined Space Training



Virtual Lockout/Tagout & Confined Space Training Webinars

Executive Summary

A Top 5 pharmaceutical client of The Catalyst Group requested technical training sessions on Lockout/Tagout and Confined Spaces for their global employees. The client requested that each training covers, at a minimum, the following:

- *A high-level overview of client's LOTO/Confined Space SOPs.*
- *A detailed review of the key sections of the two SOPs, with specific emphasis on critical aspects of each SOP.*
- *Photos of actual client situations and locations in the training to ensure understanding of applicability.*
- *Translation of all training into Spanish, Portuguese, Mandarin and German.*



Challenges

Technical Expertise-The Catalyst Group was required to deliver SME level technical training that the client could take back to its internal groups for further training.

Technology-The Catalyst Group was challenged to find a way to make online training for 300 global employees as interesting and interactive as possible for the client so that employees did not have to travel.

Geography-Our global client had locations in the United States, Switzerland, India, Singapore, and China.

Language Barriers-While most of the attendees understood English, one major barrier to learning was language.

How We Helped

The Catalyst Group worked with our client to develop web-based customized training sessions on Lockout/Tagout and Confined Spaces that adhered to the client's SOPs. Our project manager worked with our client to gather photographs from sites to be incorporated into the training session so that examples used during training were relevant.

Because of the incredible quality, reliability, and scalability of our proprietary webinar technology, our client was able to have up to 100 live video panelists and up to 3000 attendees who not only interacted with our trainer but also interacted with each other from global locations. Seeing the presenters and each other made a world of

difference in building personal connections, engagement, and trust. Our webinars featured:

- **HD Video and Audio Conferencing:** Up to 100 live video panelists and 3000 attendees that can share their webcam and interact with each other and the host.
- **Desktop/application sharing:** One-click HD screen sharing – even share video and audio clips with ease.
- **Dual screen support:** Show panelists and presentation at same time
- **Host Controls:** You can mute/unmute panelists and give them audio & video capabilities for enhanced engagement
- **Chat:** Private and group panelist chat
- **Polling:** Receive and share audience input
- **Q&A dialog box:** Attendees ask questions with live or text answers
- **Recording:** Record locally or in the cloud in MP4 or MP4A format, and promote to additional audiences
- **Security:** End-to-end 256-bit AES encryption safeguards all log-in information and webinar session data

These features provided a state-of-the-art learning opportunity for the attendees, but all are optional and up to the discretion of the client.

Over the course of 8 weeks, The Catalyst Group held seven training sessions that were delivered by our Subject Matter Experts. Through our technology, The Catalyst Group provided insightful and interactive sessions that kept the audience engaged throughout the entire sessions. Finally, The Catalyst Group provided the client with all presentation materials translated into a variety of languages to ensure a high level of understanding amongst associates worldwide.



Results

The Catalyst Group was able to provide consistent training to employees across the globe. This ensured that all employees were provided with the same high quality of training and held to the same safety standards. As a result of this training, the client has requested additional training sessions to cover more HSE topics.

About Us

A premier global consultancy, The Catalyst Group is trusted by clients to manage their most challenging environmental, health and safety issues.

Our reputation has been built on a foundation of solid technical and scientific excellence, innovation and client service. Our independent science-first approach ensures that our strategic advice is objective and defensible. We apply integrated multi-disciplinary services and tailor each solution to our client's specific needs and challenges. This approach transforms us from a company that just delivers a service to one that is a true partner in risk minimization.

Contact Us

For more information and for access to decades of HSE experience and to speak to one of our HSE consultants, contact:

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